

# House Rules

Dear guests,

We're so happy you chose one of our apartments for your stay! Before you settle in and get comfortable, we would like to make you aware of the House Rules. Understanding and complying with our house rules will make for a comfortable and fun stay for everybody, so please read them carefully!

- Please ensure you read and fully understand the house rules at the beginning of your stay. If anything is unclear, please contact us so we can explain in further detail to avoid any misunderstandings.
- Please note that doors of wardrobe that have locks are locked and therefore are not meant to be opened.
- As part of our vacation rental agreement, we need the names and details of each member of your traveling party as well as their information from the travelling document.
- Guests are forbidden to share the security lock combination.
- Bringing in weapons, explosive and easily flammable materials is forbidden.
- Pets are NOT allowed in the apartments.
- No smoking, no parties and no events, please. Smoking inside the apartment can trigger the fire alarm.
- Since the apartment is in a community area, please be sure to respect the community. By respecting the people and property around, your vacation will be more enjoyable.
- Please refrain from throwing any trash, such as bottle caps or cigarette butts into neighbouring properties.
- In case of any disputes or neighbour complaints, it's your duty to notify us as soon as reasonably practicable.

- We hope you have lots of laughter and fun times during your vacation! However, we'd really appreciate it if you're mindful and keep noise to a minimum, especially during rest hours (2PM- 5PM and 10PM-7AM).
- Be sure to maintain a good level of cleanliness throughout your stay, this will make it much easier when check-out time comes!
- Guests are suggested to lock the door from the inside while in the apartment.
- Any time guests leave the vacation rental, it is their responsibility to ensure all taps are turned off and all windows and doors are closed and locked to maintain security and prevent rain and water damage and the lights are switch off as well as all electrical appliances (TV, air conditioning, stove...) to avoid any accidental damages.
- Always report any accidental damages or breakages in a timely manner, especially before check-out.
- In the event of disappearance or damage to installations, furniture, appliances, equipment of the apartments, guest is obliged to notify the host. In case of any accidental damage, host will look into the issue internally to decide if there will be any deduction or repair cost and how much it will be.
- If the apartment key is lost or damaged, guests are required to report to the owners and pay the fee of 40€ (in cash).
- Security Deposit is required (AIRBNB policy) - you may be charged up to £100 if you damage the apartment.
- Guests are responsible for ensuring that any visitors comply with these House Rules. In case of an incident, the guests will bear the consequences themselves.
- Guests are responsible for their private property and valuables left in the apartment and the owner is not responsible for the subsequent loss of the guest's property. In case you misplace something in the house, please let us know so we can look out for the item during the changeover and vacation rental cleaning.
- In exceptional circumstances and in the absence of guests, apartment management has the right to enter the apartment to prevent the occurrence of possible damage or danger. Management is obligated to notify the guest about the entry into the apartment at the first subsequent contact.

- Breach of any of these house rules is a breach of the terms and conditions of occupancy, as per the rental agreement you have signed.
- We reserve the right to evict any guests or visitors from the property who refuse to follow these house rules.
- Please do not move any furniture from one room to another without agreeing with us first.
- Guests are not allowed to wash the sheets, towels, bed covers, and drapes found in the apartment.

Please treat our house with the same respect as you would your own home. We've put a lot of effort into making this into a lovely space to be enjoyed by our guests. In any case, please use common sense while staying in our house.

If you're unsure about any of the house rules and require further clarification, please let us know.

